How to Prepare Student iPads for 2015-16 Interim Assessments

Days Before Testing

1. Update all iPads to iOS 9
   Go to Settings > General > Software Update

2. Check that the AIR Secure Test App is installed on each iPad.
   Search the iPad for the AIR Secure Test App. If it is not installed, download it from the App Store or contact Kara Evans (kaevans@cusd.claremont.edu).

Immediately Before Testing

1. Close All Apps
   Double tap the home button and swipe up on each app.
   NOTE: Testing can not happen if some apps, like Safari, Chrome, or Music, are running in the background.

2. Open the AIR Secure Test App

3. Students Log In to the Test, Which Locks the iPad
   NEW THIS YEAR! When students log in, the iPad will lock itself into secure testing mode. This is called Autonomous Single App Mode (ASAM).
   NOTE TO CART TEACHERS: There is no need to lock the iPads into single app mode using Teacher Dashboard or the Mobile Manager anymore!

Returning the iPad to Regular Classroom Instruction Settings

1. Students Log Out
   When students log out of the test session and press the home button, they should be able to return to normal functions.

Troubleshooting

No Sound
- Use the iPad’s volume buttons to turn up the volume.
- Have the student log out and log back in.

Guided Access, ASAM, or Insecure Test Session Error
- Close all open apps by double tapping the home button and swiping up.
- Open the Music app and then force quit the Music app by double tapping the home button and swiping up (If students have used the Music app, it can run stealthy in the background and disrupt testing!).
Can Not Get Out of the App or ASAM

- Have the student log back in and then manually log out before starting a test again.

Frozen/Unresponsive iPad

- Press and hold the home and power buttons together for at least 10 seconds.

Technical Help

For iPads that are not behaving properly, email SBAC_support@cusd.claremont.edu.